

CLAIM FORM
Fiat 500 Door Handles Quebec Class Action Settlement
(S.C.M. no. 500-06-000905-188)

PART I. INSTRUCTIONS AND ACKNOWLEDGMENTS

This Claim Form is intended for class members who intend to make a claim in the matter of *Paciucci et al. v. FCA Canada Inc.*, Superior Court of Quebec, Court File No. 500-06-000905-188.

The Court approved a settlement relating to alleged defects affecting the door handle and/or door locking mechanism of certain Fiat 500 vehicles that causes the door handles to jam and, in some cases, break or detach from the vehicle (the "**Door Handle Issue**").

You may submit a claim if you meet the following criteria:

- You purchased or leased a Fiat 500 vehicle, model years 2012 through 2019, in Quebec; **AND**
- Paid out-of-pocket costs to repair or replace a door handle or related door locking mechanism due to the Door Handle Issue.

The settlement provides that eligible class members may receive reimbursement for repair costs previously paid to address the Door Handle Issue, subject to the terms and conditions of the Settlement Agreement.

If your vehicle is currently experiencing the Door Handle Issue, you should bring your Fiat 500 to an FCA Dealer for an inspection. The FCA Dealer will determine whether your vehicle is affected by the Door Handle Issue and whether it is eligible for repair at no cost to you.

If you previously paid out-of-pocket costs to repair or replace a door handle or related door locking mechanism due to the Door Handle Issue, you may also submit a claim for reimbursement in accordance with the Settlement Agreement.

Required Information

To submit a claim for reimbursement of out-of-pocket costs, you must provide the following information:

- Your Vehicle Identification Number (VIN);
- Your current contact information;
- The approximate date (month and year) when the Door Handle Issue first occurred;
- Documentation demonstrating both that (i) a repair was performed to correct the Door Handle Issue; **AND**; (ii) that you paid for the repair.

If you cannot provide the information listed above or the documentation showing that a repair was performed and that you paid for it, you must instead provide the following additional information:

- The location where the repair was performed;
- The approximate date (month and year) of the repair;
- Confirmation of the specific door handle that was affected.

Payment of Claims

Approved claims will be paid by either Interac e-Transfer (sent by email) or by physical cheque (sent by mail), based on the payment method you select below.

Compensation Structure

Valid and approved claims will be reimbursed for the costs of parts, labour, and taxes incurred for the repair or replacement of the door handle resulting from the Door Handle Issue. There is no maximum amount per repair, nor is there a limit on the number of repairs a member can claim. Pursuant to Quebec law, an automatic deduction will be applied to each payment and remitted to the *Fonds d'Aide aux Actions Collectives* (2% for claims under \$2,000, 5% for claims between \$2,000-\$5,000, and 10% for claims over \$5,000).

Incomplete claim forms or claims submitted without sufficient documentation may be rejected or delayed.

Claim Deadline

Your completed Claim Form and all Supporting Documentation must be submitted no later than June 11, 2027, at 11:59 PM Eastern Time.

Claims received after the deadline will not be eligible for compensation.

Review of Claims

All claims will be reviewed by the Claims Administrator appointed by the Court. The claims administrator may:

- verify the information provided in this claim form;
- request that you provide additional documentation;
- approve, partially approve, or reject claims in accordance with the Settlement Agreement.

Submission of this claim form does not guarantee that compensation will be awarded.

PART II. ELIGIBILITY

The following questions are used to determine whether you may be eligible to submit a claim under the Settlement Agreement.

Did you purchase or lease a 2012 to 2019 Fiat 500 in Quebec?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Have you incurred out-of-pocket costs to repair or replace your vehicle's door handles because they jammed, broke, or detached from the vehicle?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Have these repair costs already been reimbursed to you by FCA?	<input type="checkbox"/> Yes <input type="checkbox"/> No

PART III. IDENTIFICATION

Please provide your current contact information. The claims administrator will use this information to communicate with you regarding your claim, including any requests for additional documentation and payment notifications.

If your claim is approved and you select payment by cheque, the cheque will be mailed to the address provided below. If you select payment by Interac e-Transfer, it will be sent by email to the email address provided below.

Your claim may be subject to additional identity verification.

First Name:	
Last Name:	
Email: (Will be verified when submitting your claim)	
Address:	
City:	
Province:	
Postal Code:	
Phone Number: (Will be verified when submitting your claim)	

PART IV. CLAIM DETAILS

Please provide information about the affected vehicle and the issues you experienced with your door handle. This information will be used by the claims administrator to verify that your vehicle falls within the class definition and that the repair relates to the alleged Door Handle Issue.

If you do not currently have all of the required information, you may still submit your claim, but additional verifications may be required or requested.

VIN - 17 Characters (Vehicle Identification Number)	
Model	
Year	
Approximate Date (month/year) the Door Handle Issue first occurred (YYYY-MM)	
Total amount of repair costs claimed (including parts, labour, and taxes)	\$

PART V. SUPPORTING DOCUMENTATION UPLOAD

To process your claim, you must provide documentation demonstrating both of the following:

- A repair was performed to correct or address the Door Handle Issue, and
- You paid for the repair.

Examples of acceptable documentation include repair invoices, receipts, work orders, or other records confirming that the repair was performed and paid for.

If you are unable to provide the required documentation at this time, you may request assistance from the claims administrator, who may attempt to verify whether records of the repair exist at an FCA dealership.

You may also request that the claims administrator place your claim on hold for a period of up to thirty (30) days to allow you additional time to obtain copies of the required documentation.

Do you have proof that a repair was performed to correct or address the Door Handle Issue and proof you paid for the repair?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
(If NO) We can attempt to verify whether records of your repair exist or we can place your claim on hold. Please select an option:	<input type="checkbox"/>	Place my claim on hold for up to thirty (30) days while I obtain the documents (for example from my repair facility or the SAAQ).
	<input type="checkbox"/>	I cannot get the documents. Please ask the claims administrator to verify whether records of my repair exist at an FCA Dealership.
(If you checked "I cannot get the documents") Please provide the following additional information: name of FCA dealership where the repair was performed, general location of the dealership where the repair was performed, approximate date of the repair, and which door handle was repaired:		

PART VI. PAYMENT METHOD SELECTION

If your claim is approved, reimbursement will be issued using the payment method you select below.

Please ensure that the information provided in Section III is accurate, as it will be used to process your payment. Interac e-Transfers will be sent to the email address you provided, while cheques will be mailed to your mailing address.

<input type="checkbox"/> Interac e-Transfer (fastest method of payment)	Payment will be sent to the email address provided in Section III. Note: Transfers expire after 30 days and will not be reissued.
<input type="checkbox"/> Cheque	Payment will be mailed to the address provided in Section III. Note: Cheques expire six (6) months after issuance and will not be replaced.

PART VII. ACKNOWLEDGEMENT AND CERTIFICATION

<input type="checkbox"/>	By signing and dating this form below, I acknowledge that I have read the terms and conditions hereinabove and believe that I am qualified to seek compensation under this settlement.
<input type="checkbox"/>	The repair costs or expenses I am claiming have not already been reimbursed to me by FCA. I understand that providing false information will result in the rejection of my claim.
<input type="checkbox"/>	I solemnly declare that the information provided above is true, complete, and accurate.

Signature: _____

Date: _____
(YYYY-MM-DD)

If you have any questions while completing the Claim Form,

please contact the Settlement Administrator at:

Concilia Services Inc.

c/o Fiat 500 Door Handles Quebec Class Action Settlement

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Montreal, Quebec, H4T 1H5

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